Position Description

Weekend Retreat Host & Barista (Part-Time, Seasonal)



<u>FUNCTION:</u> Create a welcoming environment to guests and rental groups by ensuring cleanliness of facility, welcoming guests, working the in-house coffee shop, and maintain a staff presence on the site during guest hours and retreat groups.

REPORTABLE and ACCOUNTABLE to: Executive Director and Retreat Manager

QUALIFICATIONS: Must be at least 18 years old. High school education preferred;

Must be able to work weekends/weeks and overnight;

Proven ability to work with diverse persons;

Able to lift 30 pounds with no concerns to bodily injury of one's self

Professionalism and good customer service;

Strategic and analytical thinker with the ability to manage multiple projects; Proven ability to clearly direct work of staff and/or volunteers to accomplish tasks;

Evidence of good written/oral communication skills.

COMPENSATION: \$100 a night stipend (around \$2,800 for the summer) with room and board.

<u>DATES OF EMPLOYMENT:</u> Start on June 3, 2022. End on August 7, 2022.

SCHEDULE: Eight Weekends (Friday-Sunday) and 2 full weeks.

- ➤ June 3-5 (Weekend)
- ➤ June 10-12 (Weekend)
- > June 17-19 (Weekend)
- ➤ June 24-26 (Weekend)
- > July 3-18 (2 weeks)
- ➤ July 22-24 (Weekend)
- ➤ July 29-31 (Weekend)
- ➤ August 5-7 (Weekend)

RESPONSIBILITES:

Hosting Duties:

- 1. Welcome guests by greeting them, answering questions, and responding to requests.
- 2. Provide safety/ site orientation to groups at the beginning of their program.
- 3. Register guests by checking room assignments and issuing room keys.
- 4. Direct guests to rooms by giving directions.
- 5. Monitor guest use of facility for safety of guests and facility.
- 6. Provide resources to guests by providing equipment as needed including AV, flip charts, markers and copying as necessary.
- 7. Maintain records by keeping room and guest information and supply use for later billing process.
- 8. Secure all exterior doors in the evening.
- 9. Maintain public meeting spaces by restocking paper products in restrooms during event as necessary and maintaining cleanliness of entry, gathering room and restrooms as needed.
- 10. Restock hospitality items (extra towels, blankets, etc.) as needed in guest room wings.
- 11. Provide for guest departure by collecting guest room keys.
- 12. Secure building after guest departure by checking guest rooms for damage, lost and found articles, and locking all exterior doors.

- 13. Provide initial staff response to emergency situations, notifying appropriate staff/ emergency services as needed.
- 14. Other host-related tasks as assigned by supervisor.

Café Del Mundo Duties:

- 1. Be trained on how to operate the register and espresso machine.
- 2. Open the coffee shop every weekend that there is a retreat group.
- 3. Take orders & prepare drinks.
- 4. Run cash register and take payments.
- 5. Clean the coffee machine and other equipment at the end of the day.
- 6. Restock the café with appropriate items.
- 7. Explain "coffee with a cause" to guests
- 8. Other Café related tasks as assigned by supervisor.

Contact Clara Garrett, Retreat Manager, to apply and set-up an interview. clara@shepherdsspring.org
301-223-8193 x10

Revised: 3/3/2022